S/N 10/748,538 PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

 Applicants:
 Kevin H Embree et al.
 Examiner: Ashley Turner

 Serial No.:
 10/748,538
 Group Art Unit: 2154

 Filed:
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Customer No.: 49845 Confirmation No.: 8540

Title: METHOD AND SYSTEM TO PROCESS ISSUE DATA PERTAINING TO A

SYSTEM

INFORMATION DISCLOSURE STATEMENT

MS RCE

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 et. seq., the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicants respectfully request that this Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609, Applicants request that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicants with the next official communication. Pursuant to 37 C.F.R. §1.97(b), it is believed that no fee or statement is required with the Information Disclosure Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Statement. Patents and Published Applications, and Non-Published Applications identifiable by USPTO Serial Number, are no longer required to be provided to the Office. Notification of this change to this effect was provided in the United States Patent and Trademark Office OG Notice dated October 19, 2004. Thus, Applicant has not included copies of any US Patents or US Patent Applications identifiable by serial number that may be cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

The Examiner is invited to contact the Applicants' Representative at the below-listed telephone number if there are any questions regarding this communication.

Respectfully submitted,

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CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being filed using the USPTO's electronic filing system EFS-Web, and is addressed to: MS RCB, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on this Laber day of October, 2008.